

# INTERNATIONAL SERVICE

FOR HIGHER PRODUCTIVITY



haidlmair.at



# OUR SERVICES FOR HIGHER PRODUCTIVITY

### **ON-SITE SERVICE**

Our service technicians come to you!

Specific service vehicle becomes a mobile work shop including welding unit and special tools. It assures an immediate resumption of your production.

### **IN-HOUSE SERVICE**

Service at a facility of the HAIDLMAIR GROUP or at one of the HAIDLMAIR Service Centers.

At the new Service Center in Kirchdorf we have a fully equipped machinery (incl. injection moulding machine für mould sampling and CAM-programming) and numerous highly skilled HAIDLMAIR-service technicians take care of your moulds.

### **Overview of HAIDLMAIR service features:**

- Service & maintenance of HAIDLMAIR-moulds

  IN-HOUSE SERVICE / ON-SITE SERVICE
- Repair of HAIDLMAIR-moulds

  IN-HOUSE SERVICE / ON-SITE SERVICE
- Service & maintenance of external moulds
- Repair of external moulds
- Handling of complaints incl. analysis and documentation

- Effcient troubleshooting
- Training for mould maintenance & -handling
- Telephone support
- Start up of HAIDLMAIR-moulds on-site
- Injection moulding-process consulting
- Production optimisation
- Training



### MAINTENANCE & SERVICE









We compiled various service- and workshop packages. We offer you perfectly customised solutions upon request.

### ■ Appropriate setting up of the injection mould

- Clamping force adjustment
- Tubing of the cooling system
- Inspection of the limit switch / slider position
- Hot half start up

### **■** Motion sequence generating

### **■** Injection parameters generating

- Injection time
- Holding time
- Cooling time
- Valve gate set up

### ■ Sampling

### Product approval for the production

### **■** Maintenance manual

- Maintenance intervals (daily-, weekly- and monthly maintenance)

### ■ Service after 200.000 cycles or 10 weeks

- Mould (quality-)check
- On-site service

### ■ Service after 6 months

- On-site service
- **24 hours telephone support**
- Within 24 hours
  - On-site at your production facility

### ■ Spare parts package

# START UP

# **SERVICE**



SERVICE FACILITY

HAIDLMAIR

Monheim, Germany

SERVICE TRUCK

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# INTERNATIONAL SERVICE

## FOR HIGHER PRODUCTIVITY

### INFRASTRUCTURE SERVICE CENTER KIRCHDORF

The Service Center Kirchdorf is equipped with a modern machinery to carry out most of the required operations. Additionally you can use the infrastructure of the nearby HAIDLMAIR factory in Nussbach.

- 1000 m² production space
- Fully equipped assembling workplaces
- Injection moulding machine with 750 tons clamping force for mould sampling
- Milling machines
- Turning machine
- Grinding machine
- Service with data goggle to provide a direct visual instruction of the clients technician on-site
- Wash basin for mould cleaning
- Cranes with 1 to 32,5 tons lifting capacity







